



GALEN

HEALTHCARE SOLUTIONS

CLINICAL TRANSFORMATION

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AGENDA/OBJECTIVES

- **WHAT DOES CLINICAL TRANSFORMATION MEAN TO YOU?**
- **HOW ARE YOU PREPARING FOR NEW PAYMENT AND QUALITY PARADIGM SHIFTS?**
- **WHAT TOOLS DO YOU ANTICIPATE WILL BE REQUIRED TO TRANSFORM?**
- **WHAT ROADBLOCKS DO YOU FORESEE OR HAVE YOU ENCOUNTERED TO DATE?**
- **WHAT ARE SOME OF YOUR CURRENT SUCCESSES IN TRANSFORMATION?**

What is Clinical Transformation?

“Clinical transformation involves assessing and continually improving the way patient care is delivered at all levels in a care delivery organization.

It occurs when an organization rejects existing practice patterns that deliver inefficient or less effective results and embraces a common goal of patient safety, clinical outcomes and quality care through process redesign and IT implementation.

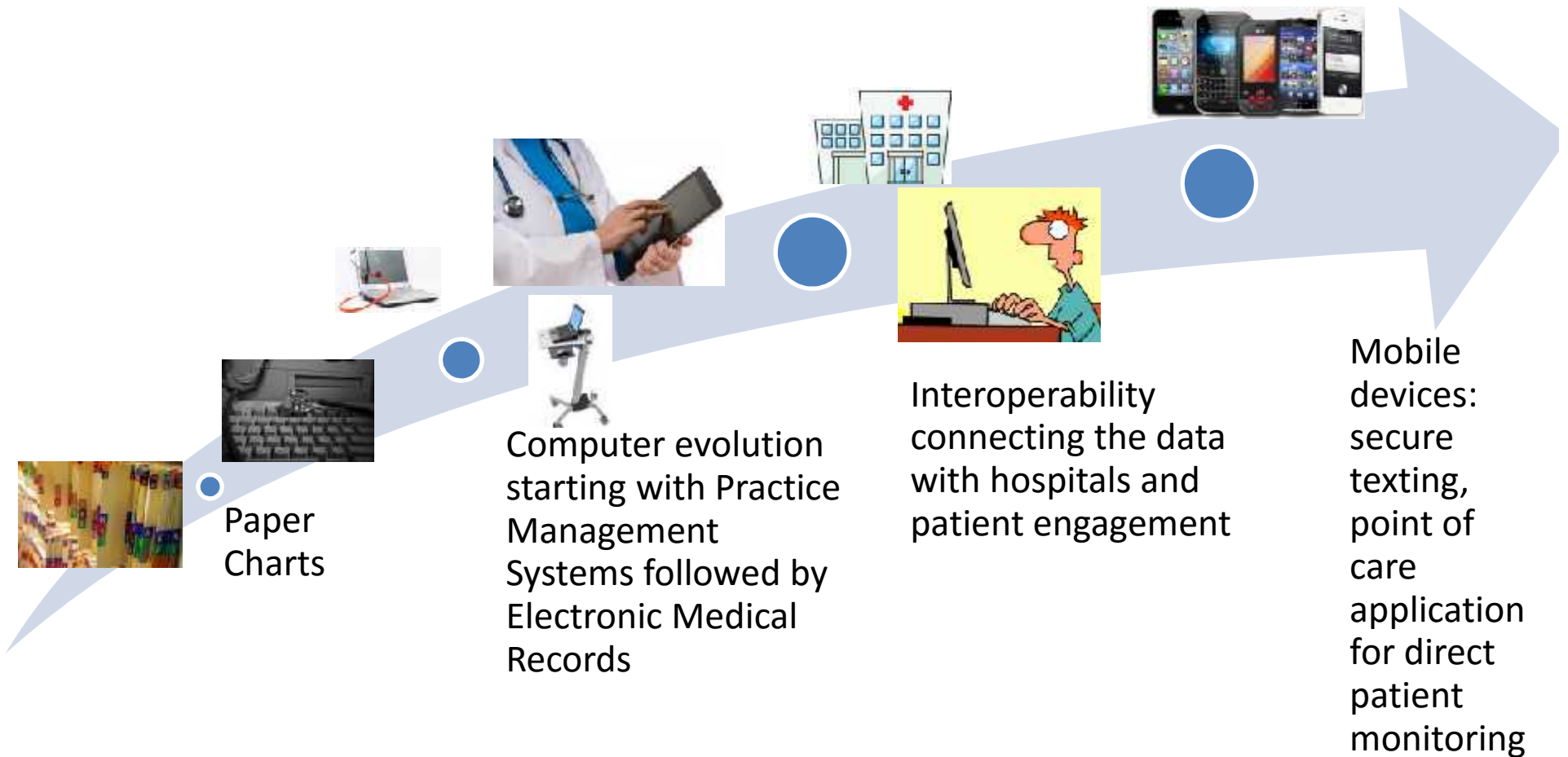
By effectively blending people, processes and technology, clinical transformation occurs across facilities, departments and clinical fields of expertise.” *HIMSS

What is currently driving clinical transformation today?

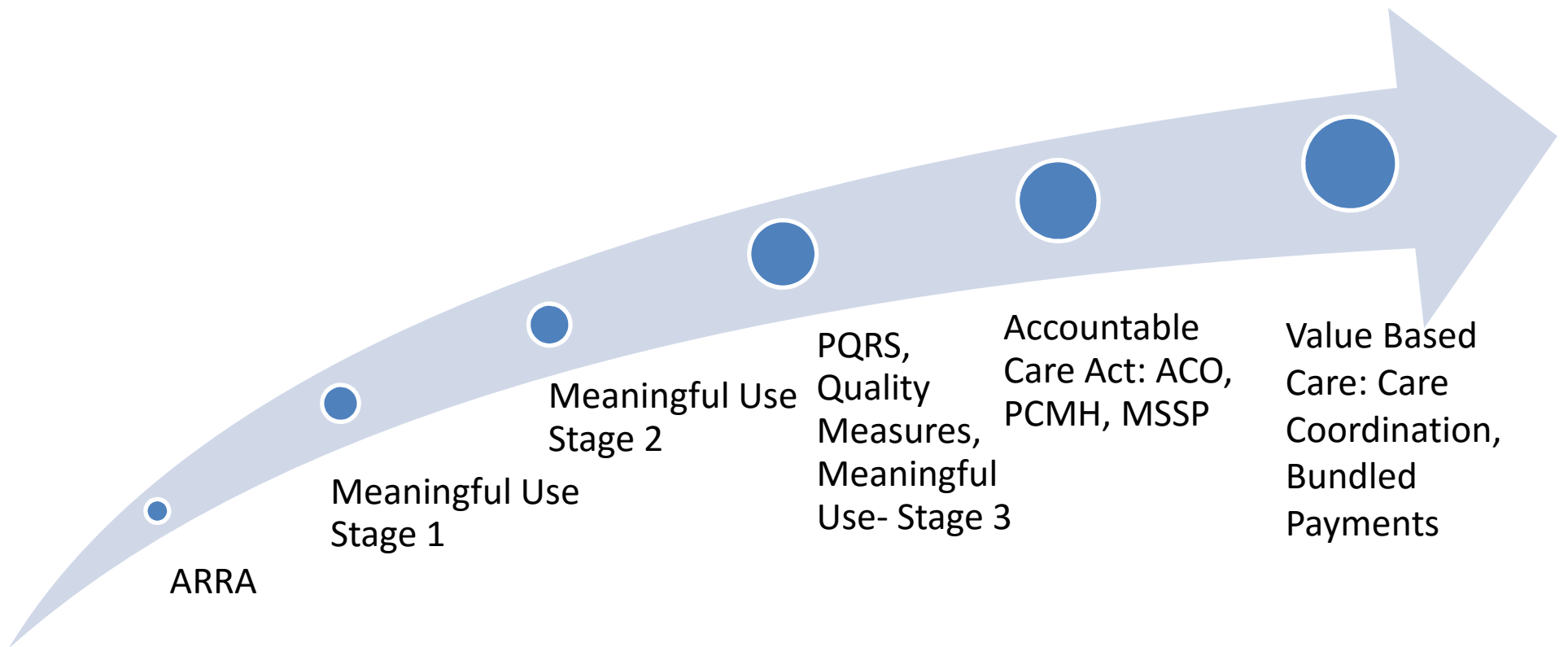


Payment Reform

Clinical Transformation-Evolution Path



Regulatory Transformation



10 Titles of the Affordable Care Act

Title I. Quality, Affordable Health Care for All Americans

Title II. The Role of Public Programs

Value Based Care

Pay for Performance

Quality Based Care

Patient Centered Care

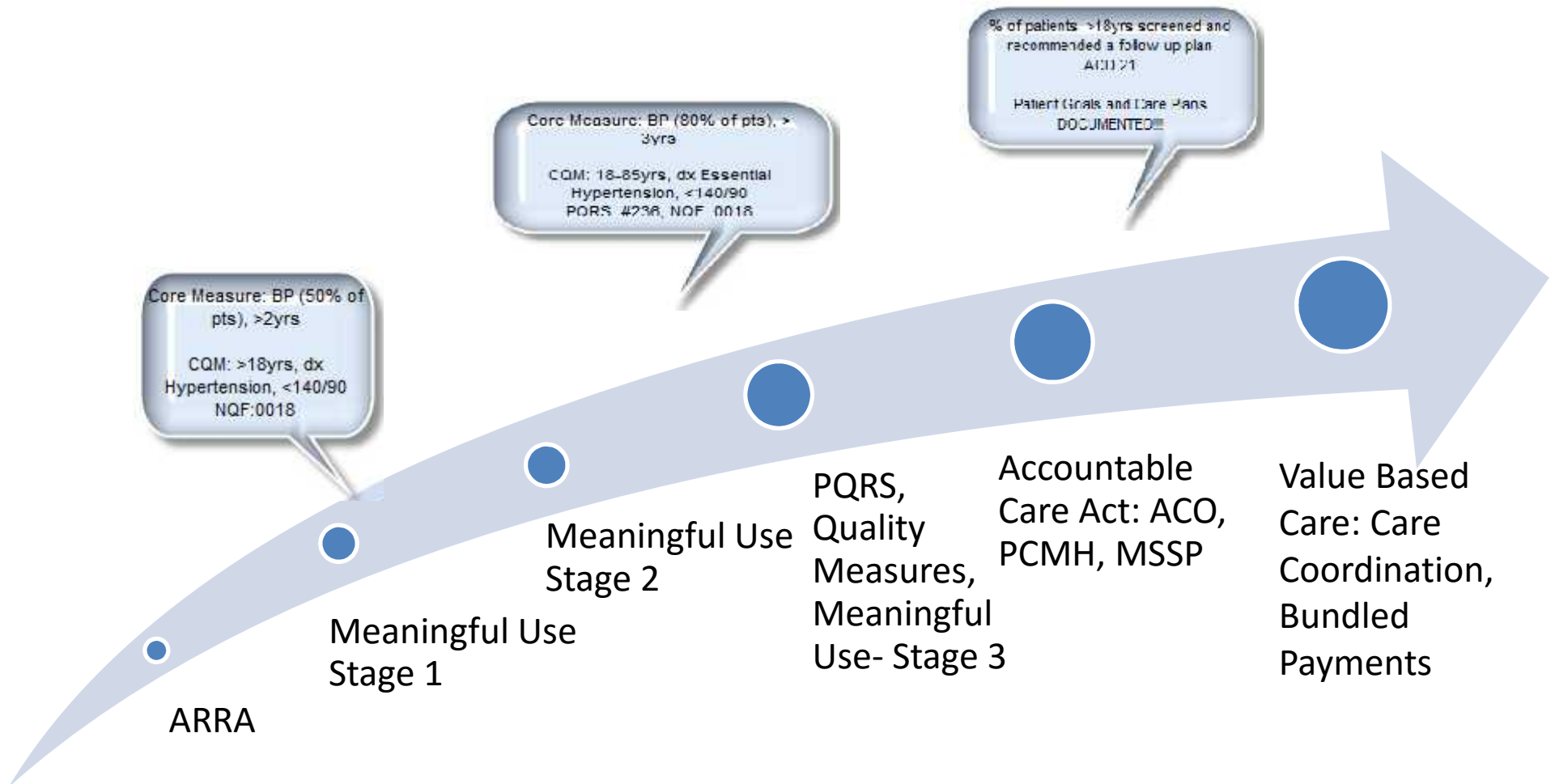
Title VIII. Community Living Assistance Services and Supports Act

Title IX. Revenue Provisions

Title X. Reauthorization of the Indian Health Care Improvement Act

- **Medicare Shared Savings Programs (MSSP)**
- **Accountable Care Organizations (ACO)**
- **Patient Centered Medical Home (PCMH)**
- **Bundled Payment Models (BPCI)**
- **Payment Adjustments for Hospital Acquired Conditions**

Regulatory Transformation



How are you preparing or did you prepare for new payment and quality paradigm shifts?

- Review of current patient population (type of specialties, chronic care/primary care)
- Identify current teams and organization framework in place
- Assess organizational culture

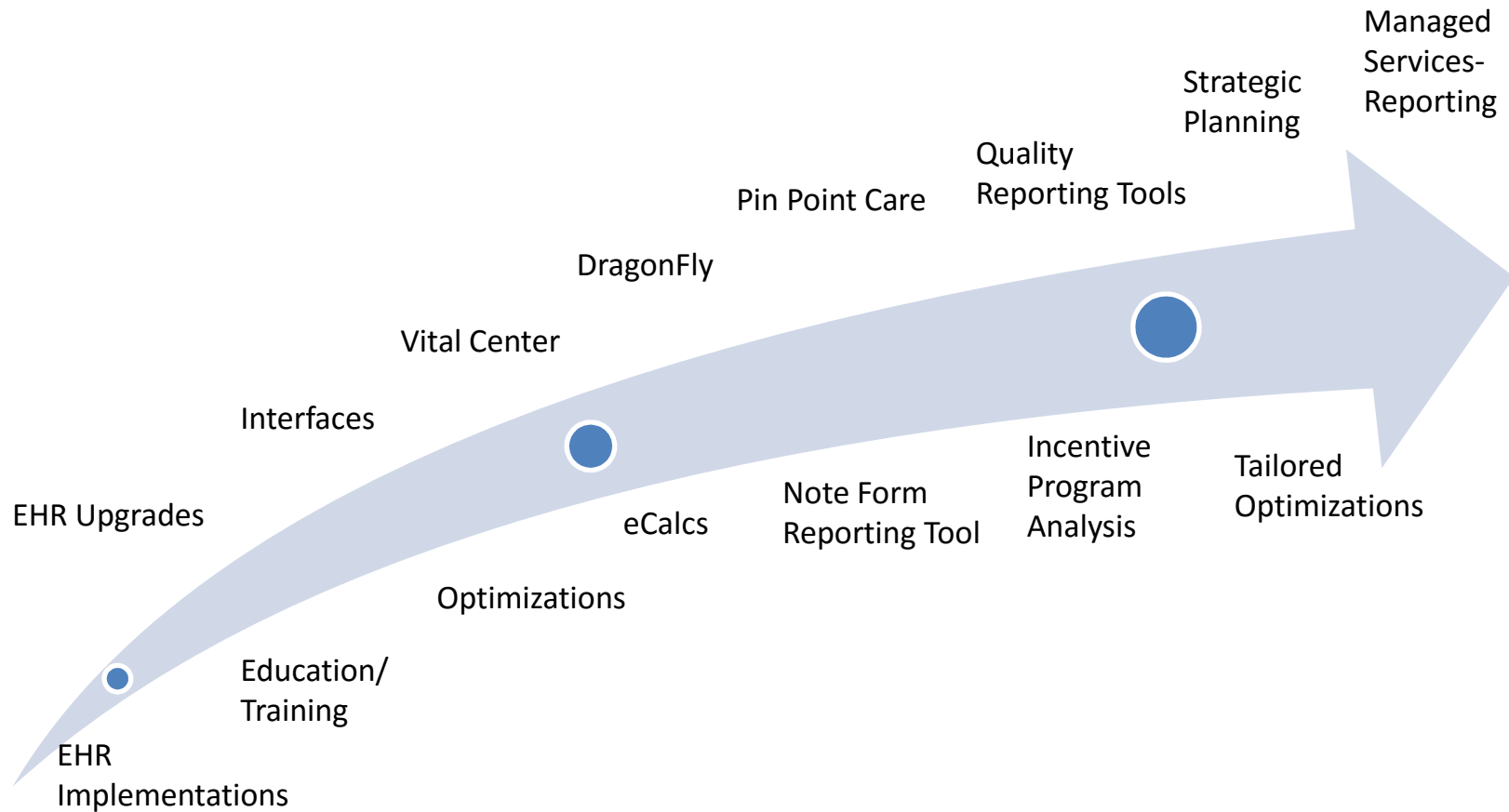
What tools do you anticipate will be required to transform or need to successfully transform?

- Connectivity issues (interoperability)
- Workflow- end user adoption
- Data mart/data warehouse
- Reporting tools utilized

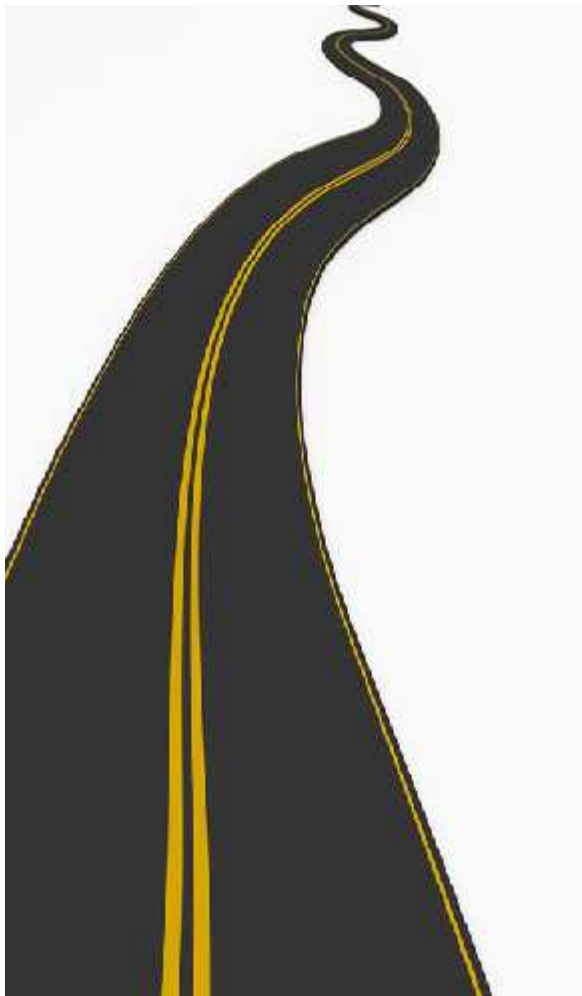
Road Blocks Versus Success

- Hurdles to transformation (patient engagement, physician buy-in)
- Lessons learned

Transformation at Galen



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Clinical Transformation.....a
journey not a destination.

MUCH MORE THAN I.T.

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